

تقدم بثقة
Moving Forward
with Confidence



وزارة النقل والاتصالات وتقنية المعلومات
Ministry of Transport, Communications
and Information Technology



Annual Report 2025

نصل العالم
Connecting the world

Table of Contents

03 Speech of His Majesty

04 Speech of His Excellency the Minister

06 The Ministry's Vision
Mission and Objectives

10 Alignment with
Oman Vision

16 Transport and Logistics
Sector

29 Communications and
Information Technology
Sector



Speech of His Majesty



The past years have witnessed the launch of Oman Vision 2040, the vision of all Omanis and their clear path toward the future. By the grace and guidance of Allah, we have achieved the objectives of this stage in the era of the renewed Renaissance. We have observed—thanks to the Almighty—a continuous improvement in numerous national and international indicators, which would not have been possible without the collective solidarity and the support of all the people of this nation for the government's efforts and endeavors.

We shall work on sustaining this progress in the coming years—God willing—in a manner that enhances the services provided to citizens, reaching the levels of quality and efficiency they aspire to. This will enable them to contribute to the development of the public services system, which we intend to be a vital field for government excellence and a cornerstone of competitiveness. We have ensured that this improvement is accompanied by the expansion of infrastructure services, health and educational facilities, and the development of integrated cities and major investment projects whenever financial capabilities allow. Furthermore, we have laid the foundations for a local administration system that contributes to accelerating the development of the Governorates, building a promising economic base within them, and developing a comprehensive partnership with the community.

From the speech of His Majesty
Sultan Haitham bin Tarik
May Allah protect and preserve him

January, 2025



Speech of His Excellency the Minister



In our continuous pursuit of excellence and the enhancement of institutional performance, we are pleased to present the key achievements of the Ministry during the year 2025. These accomplishments are the fruit of diligent work and effective institutional coordination, in alignment with ambitious national visions and sustainable development plans. The Ministry has persisted in its efforts to develop the work system and elevate performance levels, thereby enhancing the quality of services provided and contributing to the achievement of strategic goals while fostering a culture of excellence and innovation. These results were achieved under the wise leadership of His Majesty the Sultan—may Allah protect and preserve him—who leads the journey of the Renaissance with a far-sighted vision that supports the path of progress and strengthens the nation's standing across various fields, reaching toward further prominence and prosperity.

The year 2025 represents a renewed milestone in the journey of work and achievement, as the Ministry continued to implement a range of vital programs and initiatives aimed at enhancing and modernizing the infrastructure system in accordance with best practices and approved standards. These efforts included the development of the road network through the execution and inauguration of several vital projects, most notably the completion of more than **350 km** of asphalt roads, along with improving road efficiency through road maintenance of roads damaged as result of weather conditions. These projects have contributed to providing a safer and smoother environment for citizens and residents, reflecting the Ministry's ongoing commitment to developing the road sector and improving its services.

Furthermore, these results embody the advanced position Oman holds in international indices related to infrastructure quality, confirming the Ministry's dedication to the continued development of this vital sector and the enhancement of its efficiency, in line with the requirements of comprehensive and sustainable development according to the best international practices and standards. In the maritime sector, the Maritime Labor Regulations were issued, and a new international cooperation agreement was signed, further solidifying the Sultanate's position as a regional maritime hub. The logistics sector witnessed significant development, with the value of investment in the sector reaching approximately **ﷵ 3.4 billion** from 2021 to 2025. Additionally, **17 logistics agreements** were signed with a value exceeding **ﷵ 100 million**, alongside the enhancement of employment in the sectors through creation of more than **7,000 job opportunities** across various initiatives. As part of moving toward sustainability, Net Zero Emissions initiatives were bolstered by supporting the proliferation of electric vehicles and providing more than **160 charging stations** distributed across the various governorates of the Sultanate of Oman. In the Communications and Information Technology sector, the Sultanate achieved remarkable progress in international indicators, as its ranking in the E-Government Development Index rose to 41st globally, and it advanced to 9th globally in Open Data, with the digitalization of more than 3,000 government services since 2021.

The digital economy was also strengthened through investments in Artificial Intelligence amounting to approximately **ﷵ 79 million**, and the launch of model initiatives such as the National AI Language Model, with the number of companies operating in this field reaching **22**. In the field of cybersecurity, specialized centers and national programs were launched, contributing to the development of local products and the enhancement of national readiness,

alongside the issuance of modern legislation and regulations that support data governance and privacy protection. The space sector witnessed remarkable growth, highlighted by the signing of an agreement to design and launch the first Omani satellite, with the actual implementation and project operations commencing in 2026. Furthermore, the sector expanded to include **25 companies**, in addition to the implementation of national talent development programs aimed at qualifying national talent and stimulating innovation in this promising sector. As part of promoting local content and supporting the national economy, the year 2025 witnessed significant growth in the Ministry's efforts. Projects exceeding **ﷵ 113 million** in value were awarded to Small and Medium Enterprises (SMEs), while the contribution of locally manufactured goods reached more than **ﷵ 28 million**, reflecting the Ministry's commitment to empowering the private sector and enhancing its role in sustainable development. The results achieved, and those currently under implementation, embody the fruit of systematic planning and integrated work among various stakeholders. They underscore the Ministry's dedication to enhancing its institutional performance and continuing to realize its developmental priorities in alignment with the pillars of Oman Vision 2040.

These achievements came as a result of the commitment of national competencies and the concerted efforts of the Ministry's partners across various sectors. This journey derives its strength from the wise directives of **His Majesty Sultan Haitham bin Tarik—may Allah protect and preserve him—**which lead the path of sustainable development and fortify the foundations of growth and prosperity in the Sultanate of Oman.

Eng. Saeed bin Hamoud bin Saeed Al Maawali

Minister of Transport, Communications and Information Technology




Vision



An integrated Transport, Communications and Information technology ecosystem that propels economic diversification, innovation and welfare.


Mission



Provide a sophisticated Transport, Communications and Information technology infrastructure that is secure and integrated with urban and economic development, which aligns with the requirements of sustainability and future in achieving Oman 2040 vision.



Values



Competence



Confidence



Innovation



Transparency

Objectives

1



A flexible regulatory environment and legislation for sector governance

2



An enabling infrastructure capable of keeping pace with latest developments and changes

3



An effective system for qualifying national competencies in accordance with labor market requirements

4



Establishing the logistics sector as the second-largest contributor to the Gross Domestic Product (GDP) by 2040

5



Enabling sectors for economic affairs and a supportive business environment that contributes to achieving economic diversification





Alignment with Oman Vision 2040

The Ministry's current strategy is contributing to six key priorities out of the twelve priorities within Oman Vision 2040. These priorities include:

01 | Private Sector, Investment, and International Cooperation

02 | Economic Diversification and Financial Sustainability

03 | Labor Market and Employment

04 | Environment and Natural Resources

05 | Governance of the State's Administrative Apparatus, Resources, and Projects

06 | Development of Governorates and Sustainable Cities

Key Achievements of the Ministry



Issuance of the Maritime Labour Regulation



Cooperation agreement in the field of maritime transport and ports between the Government of the Sultanate of Oman and the Government of the Kingdom of Morocco

350+

Km

asphalt roads completed



160+

station

electric vehicle charging stations distributed across the Sultanate of Oman



143+

million tons

million tons of handled cargo



22%

growth in container traffic at commercial ports compared to 2024



₪ 3.4B

Logistics sector
From 2021 to 2025



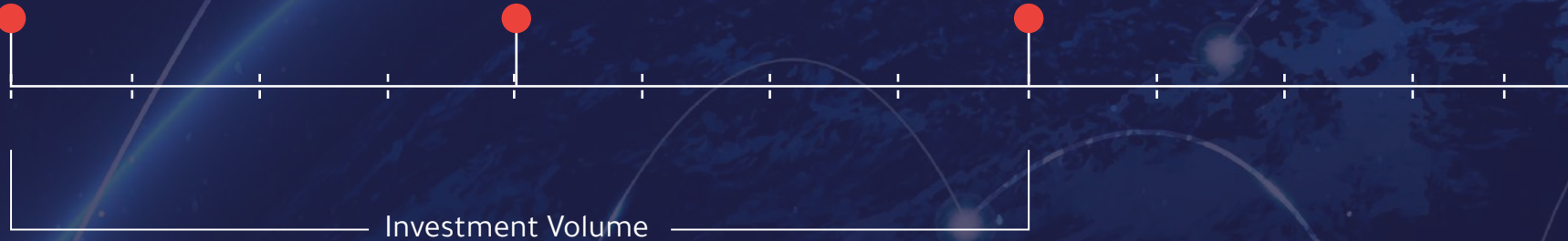
₪ 74M

Private sector investment
volume in the space sector



₪ 79M

Private sector investment volume
in Artificial Intelligence (AI) projects



45.5%

Percentage of Omanis employed in the Information Technology sector in 2025, out of the total sector workforce



21.6%

Percentage of Omanis working in the transport and logistics sector



3,166

government services streamlined





Launch of the Regulatory Framework for Data Governance and National Data Management



The Sultanate of Oman Signs an Agreement for the Design, Manufacture and Launch of the First Omani Satellite



28M+

Contribution to locally manufactured goods in the Sultanate of Oman

The Sultanate of Oman's Ranking in International Indices

Postal Development Index



Government AI Readiness Index



E-Government Development Index (EGDI)



Network Readiness Index



2024

Ranked in the First Tier Globally (among five categories)

Global Cybersecurity Index (GCI)

Open Data Index



 **Logistics Performance Index****Export supply chain efficiency****1** out of 156 countries worldwide**Import supply chain efficiency****9** out of 165 countries worldwide**Business-to-Business (B2B) mail delivery time****16** out of 190 countries worldwide**Number of maritime alliances****25** out of 169 countries worldwide**Number of direct maritime shipping companies****39** out of 169 countries worldwide**Number of direct shipping routes services****49** out of 169 countries worldwide**Export container dwell time at the port****56** out of 157 countries worldwide

01

Transport and Logistics Sector





Road Construction and Maintenance Projects

16,680

km

Total length of asphalt roads executed as of the end of 2025

357.376

km

Total length of roads completed and opened for traffic in the year 2025



Operational Data of the Maritime Sector

2025



373

Number of navigation permits issued to foreign vessels operating in Omani territorial waters

2025



14

Port facility security compliance certificates / Certificates issued to ports and port facilities

2025



207

Number of foreign ships inspected

2024

↑
105%

2025



2,405

Number of ships and maritime units renewed

2024

↑
5.7%

2025



1,548

Number of maritime activity licenses

2024

↑
44%

2025



781

Number of ships and maritime units registered under the Omani flag

2024

↑
2%

2025



1,928

Number of seafarers' certificates

2024

↑
151%

Maritime Affairs

Key Achievements in the Maritime Sector



The Maritime Labor Regulations, issued by Ministerial Decision No. 313/2025



Amendment of certain provisions of the Regulatory Regulation for the Supply of Fuel to Ships in Omani Ports issued under Ministerial Decision No. 282/2025



Cooperation Agreement in the field of Maritime Transport and Ports between the Government of the Sultanate of Oman and the Government of the Kingdom of Morocco



Signing of a Memorandum of Cooperation regarding the mutual recognition of seafarers' certificates serving on board ships between the Sultanate of Oman and the Republic of Cyprus



Memorandum of Understanding to support the development of maritime transport and logistics infrastructure between the Sultanate of Oman and the Republic of Turkey



Signing of a Memorandum of Understanding in the field of transport and transit between the Sultanate of Oman and the Russian Federation

Operational Performance of Omani Ports in 2025

2024

↑
%2

2025

4,192,050

Number of Livestock (Head)

2024

↑
%10

2025

13,576

Vessel Traffic (Unit)

2025

269,593

Number of Tourists

2024

↑
%22

2025

5,178,622

Container Traffic (TEU)

2024

↑
%8

2025

98,968

Number of Vehicles

2025

69

Number of Cruise Ships

2024

↑
%4

2025

143,494,734

Cargo Throughput (Freight Ton)

Operational Performance of the National Ferries Company in 2025



2025

4,623

Number of Trips



2025

85,293

Number of Vehicles

2024

**↑
6%**



2025

333,531

Number of Passengers

2024

**↑
5%**

Ports Data

Port Sultan Qaboos

-  1,075
-  38
-  1,227,676
-  210,245
-  82,462

Port of Khasab

-  1,824
-  30
-  133,228
-  59,004
-  2,493,839
-  185

Port of Salalah

-  2,863
-  1
-  26,403,796
-  344
-  1,529,265
-  4,324,550




Port of Sohar

-  3,427
-  72,302,686
-  845,623
-  98,783




Port of Shinas

-  1,794
-  813,155
-  75,184



Port of Suwaiq









-  1,053
-  939,682
-  11,300

Port of Duqm

-  1,242
-  25,879,900
-  8,449

Maritime Jetties (Outside Ports)

-  298
-  15,794,613

-  Port
-  Vessel Traffic (Units)
-  Number of Cruise Ships
-  Number of Livestock (Heads)
-  Number of Tourists
-  Cargo Throughput (Tons)
-  Container Traffic (TEUs)
-  Number of Vehicles (Units)



Logistics Sector



Contribution of the transport and storage sector to the Gross Domestic Product (GDP)

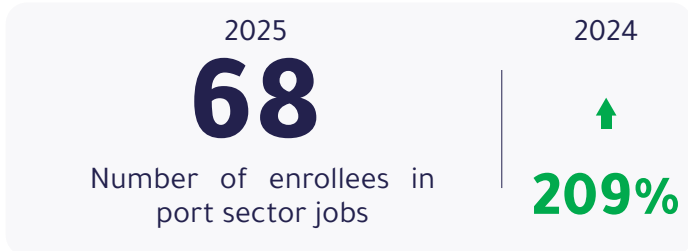
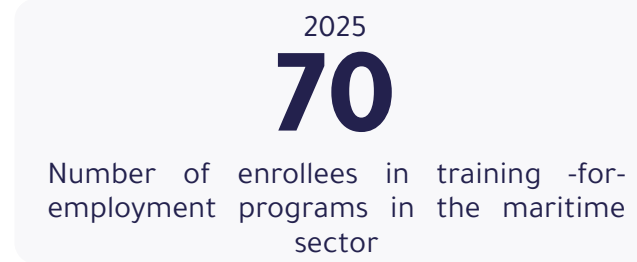
2025

₹ **2.3B**

2024


3.6%

Employment in the Transport and Logistics Sector



Key Achievements in the Logistics Sector



Completion of Digital Transformation Readiness Assessment for the logistics sector



Signing of **17** agreements during Logistics Day, with a total value exceeding **₹100 million**



Memorandum of Understanding in the fields of transport and infrastructure between the Sultanate of Oman and the Kingdom of Spain



Net Zero Emissions



3,000+

Electric Vehicles (EVs) in the Sultanate of Oman



160+

Electric Vehicle charging stations distributed across main roads

Net Zero Emissions initiatives and Projects Implemented by the Ministry through private sector partners:



Signing a Strategic Memorandum of Understanding with a consortium of private companies to explore a Green Methanol Project in Dhofar Governorate



Exemption from customs duties and Value Added Tax (VAT)



Extension of incentives for Electric Vehicle (EV) registration

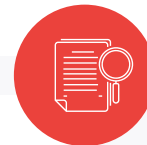


Transport Safety Bureau (TSB)

Marine Incident Data for the year 2025:

119

Registered incidents



13

Incidents investigated

02

Communications and Information Technology Sector



Digital Economy Executive Program



- 1 Artificial Intelligence and Advanced Technologies
- 2 Government Digital Transformation
- 3 Cybersecurity Industry
- 4 Digital Industry
- 5 Space Sector



- 6 Digital Infrastructure

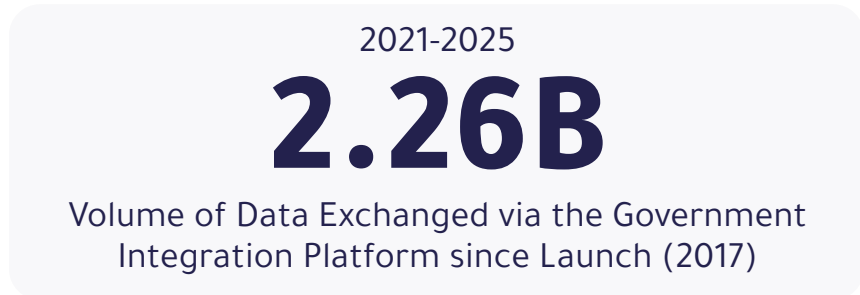


- 7 Financial Technologies



- 8 E-commerce

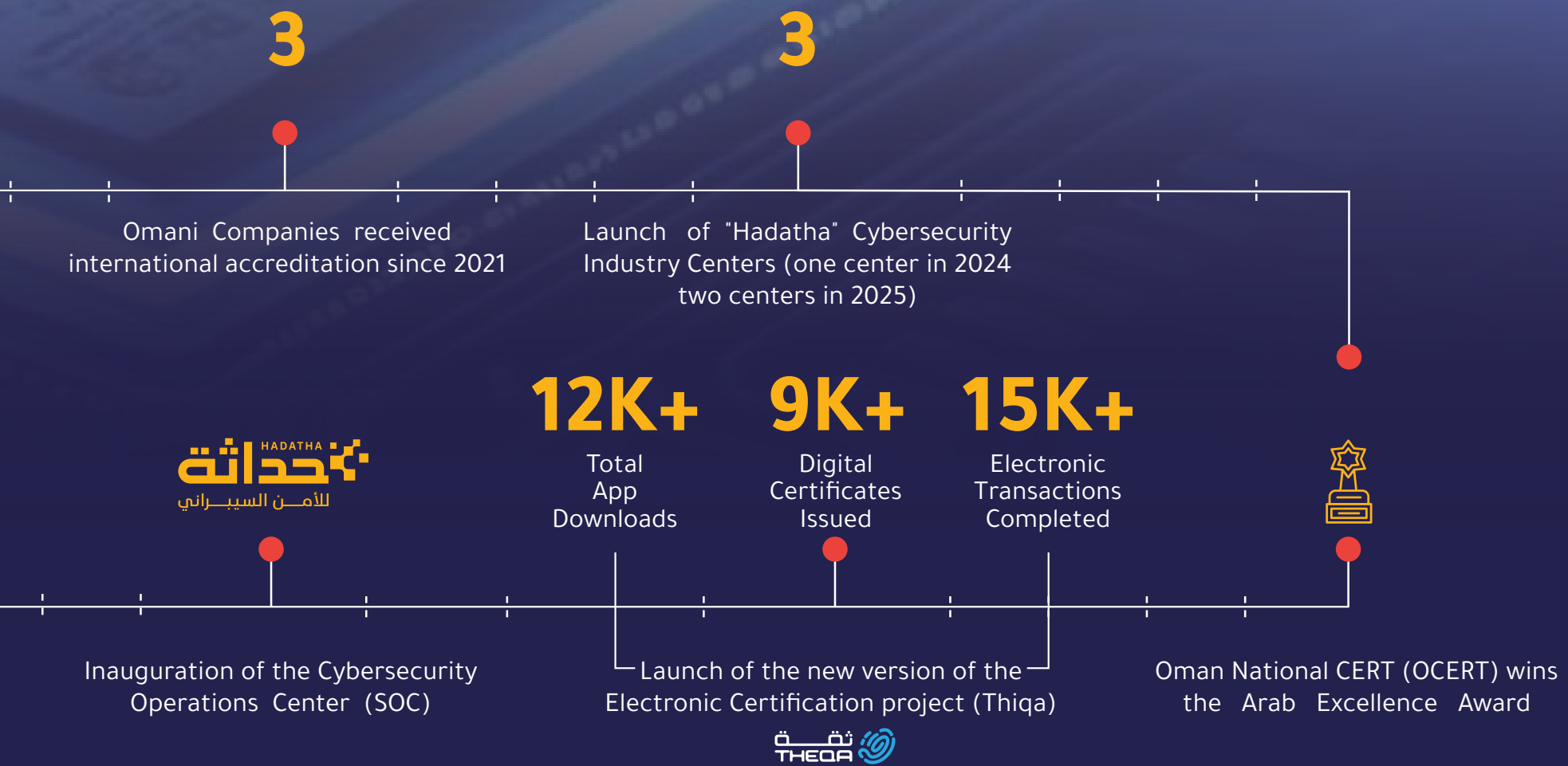
Executive Program for Digital Transformation





Cybersecurity Industry Program





Space



Signing of the agreement for the design manufacturing, and launch of the Omani satellite (OmanSat-1), with operations scheduled to commence in 2026



Empowering 10 local startups in the space sector through the Oman Space Accelerator program



Expansion of the space sector to include **25 companies**, employing over **400 professionals** across the public and private sectors



Hosting the inaugural edition of the SpacePioneers Camp for Youth across **4 governorates**, with the participation of **80 students (aged 7-15)**



The contribution of the space sector to Gross Domestic Product (GDP) reached **0.45%**



Commencing the drafting of the **Omani Space Law**




Digital industry



"Makeen": The National Initiative for Digital Competency Development



 **11K+**
Qualifying national talents through the "Makeen" initiative to supply the labor market with qualified digital cadres

 **151**
Total professional certifications

 **139**
Implemented programs

 **73%**
Employment rate for graduates of the "Bootcamps" track

 **2,955**
Nanodegrees (Micro-credentials)

 **5,526**
Practical projects

Sas Program

341

Number of tech companies and startups benefiting from Sas programs.

153

Number of advisory hours provided individuals interested in the technical field and tech companies.

Key Program Achievements:



Issuance of the first edition of the **"In-Country Value (ICV) Incentive Framework"** for the ICT sector in collaboration with the Projects and Procurement & In-Country Value Authority. The framework was circulated to government units.



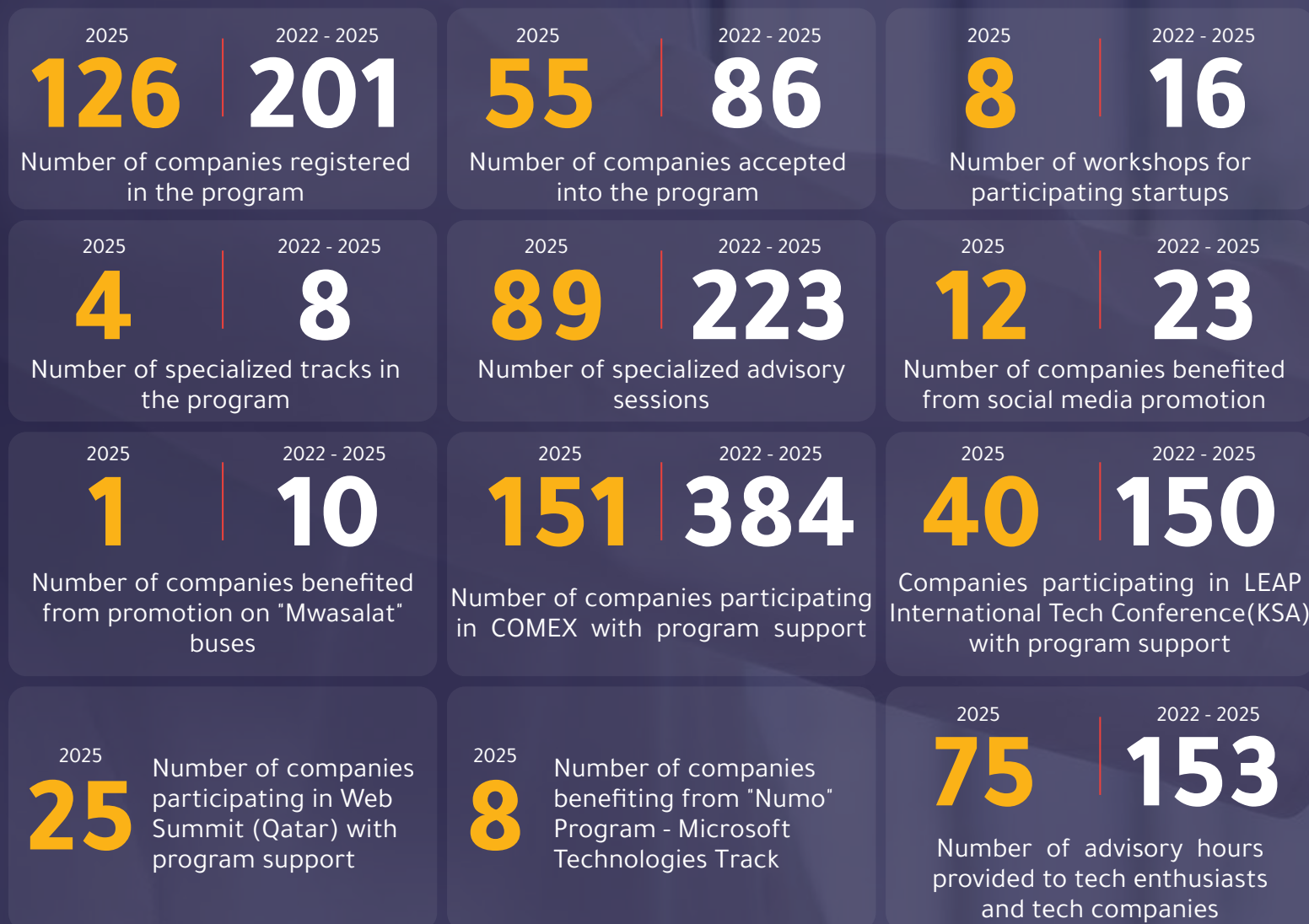
Organization of **10 community** events via the "Oman Startups Hub (Osh)" platform, attended by **360 participants** including startup founders and industry enthusiasts.



Integration of **11 new and updated** features into the "Oman Startups Hub (Osh)" platform.



"Numo" Program for Tech Startups



Key Program Achievements:

69



Agreements and Partnerships: A total of 69 agreements and Memoranda of Understanding (MoUs)

Were concluded through local and international participations with an estimated value of ₪ 17 million

Service Expansion: Launched a new support service for participation in specialized events as part of the "Numo"



"Jadara" Program

2025

2

2022-2025

12

Number of locally developed tech products empowered for access and piloting with government entities and companies

2025

14

2022-2025

47

Number of accepted companies

2025

120

Number of locally developed tech products technically and commercially evaluated

2025

₹10,000

2022-2025

₹60,000

Total financial support provided



Key Program Achievements:



₹160,789

20+



Post-pilot Contract Value:
Total value of contracts awarded
after the trial period reached

Contract Acquisition:
More than 20 contracts were secured by
companies after joining the program



Global Technology Show COMEX



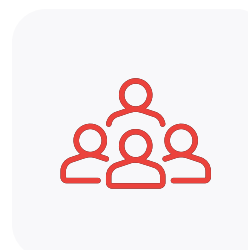
150+
Number of signed agreements



₹116M
Value of investment deals and project volume during COMEX



438
Participating entities



90K+
Number of visitors



Artificial Intelligence

Number of Companies Operating
in Artificial Intelligence

22

2025



38%

2023



Investment Volume in
Artificial Intelligence

₹79M

Launch of the National Generative AI Large Language Model (LLM) as the first specialized national government model ("Mueen")



170+

Beta users



3,075+

Local datasets



60

Beneficiary government entities

Launch of the National Open Data Portal



9,000+

Downloads



1.6M+

Visitors



49

Participating government entities



400+

Datasets



01 } Development of a dedicated zone for startups specializing in Artificial Intelligence

02 } Launch of the "Oman Digital Triangle (ODT) initiative in the field of Green Computing and AI Data Centers

03 } Green AI Alliance, which supports AI development while ensuring environmental sustainability

04 } Operationalization of the AI Studio:
200+ Beneficiaries
100+ Advisory sessions
2 Mutual benefit agreements

21

Factories underwent field assessments in cooperation with the Ministry of Commerce, Industry, and Investment Promotion.

100+

Factories underwent digital maturity assessments using the SIRI (Smart Industry Readiness Index) methodology



AI Initiatives

Successful AI Pilot Projects



- 01** "Hamman" Platform for tender data analysis
- 02** "A2M" Platform for AI in education
- 03** Automated Chatbot System for cybersecurity and governance support

Policies and Governance



Issuance of Ministerial Decision No.448/2025 determining the fees for Personal Data Processing Permits



Regulatory Framework for National Data Governance and Management



Issuance of the Government Digital Transformation Regulations by Ministerial Decision No. 108/2025



External Auditor Standards for Personal Data Protection



Public Policy for the Safe and Ethical Use of Artificial Intelligence Systems



Administrative Standards for Managed Services (Technical Support, Infrastructure and Information Systems)



Issuance of the Electronic Transactions Law by Royal Decree No. 39/2025



Issuance of Ministerial Decision No. 6/2025 amending Ministerial Decision No. 34/2024 regarding the Executive Regulations of the Personal Data Protection Law

In-Country Value (ICV)



₹ 113M+

Worth of projects awarded to Small and Medium Enterprises (SMEs)

₹ 28M+

Contribution to locally manufactured goods in the Sultanate of Oman

₹ 10M+

In services awarded via sub-contracting to Omani SMEs

₹ 500K

In procurement of goods from SME owners



@mtcitoman